Thank you for choosing our product. Please read this Owner's Manual carefully before operation and retain it for future reference. If you have lost the Owner's Manual, please contact the local agent or visit www.gree.com or send an email to global@gree.com.cn for the electronic version.
GTH(09)CA-K6DNA1A/I
GTH(12)CA-K6DNA1A/I
GTH(18)CA-K6DNA1A/I
GTH(24)CB-K6DNA2A/I
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Please read this operating manual carefully before operating the unit.

- Appliance filled with flammable gas R32.
- Before use the appliance, read the owner’s manual first.
- Before install the appliance, read the installation manual first.
- Before repair the appliance, read the service manual first.

The figures in this manual may be different with the material objects, please refer to the material objects for reference.

**The Refrigerant**

- To realize the function of the air conditioner unit, a special refrigerant circulates in the system. The used refrigerant is the fluoride R32, which is specially cleaned. The refrigerant is flammable and inodorous. Furthermore, it can leads to explosion under certain conditions. But the flammability of the refrigerant is very low. It can be ignited only by fire.
- Compared to common refrigerants, R32 is a nonpolluting refrigerant with no harm to the ozonosphere. The influence upon the greenhouse effect is also lower. R32 has got very good thermodynamic features which lead to a really high energy efficiency. The units therefore need a less filling.

**WARNING:**

Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacture. Should repair be necessary, contact your nearest authorized Service Centre.

Any repairs carried out by unqualified personnel may be dangerous.

The appliance shall be stored in a room without continuously operating ignition sources. (for example: open flames, an operating gas appliance or an operating electric heater.)

Do not pierce or burn.

Appliance shall be installed, operated and stored in a room with a floor area larger than “X”m² (see table 1). (only applies to appliances that are not fixed appliances)

Appliance filled with flammable gas R32. For repairs, strictly follow manufacturer’s instructions only.

Be aware that refrigerants not contain odour.

Read specialist’s manual.
# 1 Safety Precautions

| **WARNING!** | This mark indicates procedures which, if improperly performed, might lead to the death or serious injury of the user. |
| **CAUTION!** | This mark indicates procedures which, if improperly performed, might possibly result in personal harm to the user, or damage to property. |

## WARNING!

1. For operating the air conditioner pleasantly, install it as outlined in this installation manual.

2. Connect the indoor unit and outdoor unit with the room air conditioner piping and cord available from our standard parts. This installation manual describes the correct connections using the installation set available from our standard parts.

3. Installation work must be performed in accordance with national wiring standards by authorized personnel only.

4. If refrigerant leaks while work is being carried out, ventilate the area. If the refrigerant comes in contact with a flame, it produces toxic gas.

5. Do not power on until all installation work is complete.

6. During installation, make sure that the refrigerant pipe is attached firmly before you run the compressor. Do not operate the compressor under the condition of refrigerant piping not attached properly with 2-way or 3-way valve open. This may cause abnormal pressure in the refrigeration cycle that leads to breakage and even injury.

7. During the pump-down operation, make sure that the compressor is turned off before you remove the refrigerant piping. Do not remove the connection pipe while the compressor is in operation with 2-way or 3-way valve open. This may cause abnormal pressure in the refrigerant cycle that leads to breakage and even injury.

8. When installing and relocating the air conditioner do not mix gases other than the specified refrigerant (R32) to enter the refrigerant cycle. If air or other gas enters the refrigerant cycle, the pressure inside the cycle will rise to an abnormally high value and cause breakage, injury, etc.

9. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

10. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

11. Correct Disposal of this product

12. The appliance shall not be installed in the laundry.

![GWP: R32:675](GWP.png) | This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.
2 Outline of the Unit and Main Parts

Indoor

Fig. 1

Outdoor

Notes: The connection pipe and duct for this unit should be prepared by the user.
3 Operation of remote controller

3.1 Buttons on remote controller

1. ON/OFF button
2. MODE button
3. +/- button
4. FAN button
5. I FEEL button
6. button
7. button
8. button
9. CLOCK button
10. TIMER ON/TIMER OFF button
11. X-FAN button
   Note: X-FAN is the same with BLOW
12. TEMP button
13. TURBO button
14. SLEEP button
15. LIGHT button

3.2 Introduction for icons on display screen

Health function

Operation mode
- Auto mode
- Cool mode
- Dry mode
- Fan mode
- Heat mode

Clock
Sleep mode

Temp. display type
- Set fan speed
- Send signal
- AIR function
- I feel
- X-fan mode
- Set temperature
- Turbo mode
- TIMER ON / TIMER OFF
- Set time
- Child lock
- Light
- Up & down swing

: Set temp.
: Indoor ambient temp.
: Outdoor ambient temp.
3.3 Introduction for buttons on remote controller

**Note:**
- This is a general use remote controller, it could be used for the air conditioners with multifunction; For some function, which the model doesn't have, if press the corresponding button on the remote controller that the unit will keep the original running status.
- After putting through the power, the air conditioner will give out a sound. After that, you can operate the air conditioner by using remote controller.

1. **ON/OFF button**

Press this button can turn on or turn off the air conditioner. After turning on the air conditioner, operation indicator "[电源]" on indoor unit’s display is ON (green indicator. The colour is different for different models), and indoor unit will give out a sound.

2. **MODE button**

Press this button to select your required operation mode.

![Operation Mode Buttons]

- After selecting auto mode, air conditioner will operate automatically according to ambient temperature. Set temperature can’t be adjusted and will not be displayed as well. Press "FAN" button can adjust fan speed. Press " [风扇] " button can adjust fan blowing angle.
- After selecting cool mode, air conditioner will operate under cool mode. Press "+" or "-" button to adjust set temperature. Press "FN" button to adjust fan speed. Press " [风扇] " button to adjust fan blowing angle.
- When selecting dry mode, the air conditioner operates at low speed under dry mode. Under dry mode, fan speed can’t be adjusted. Press " [风扇] " button to adjust fan blowing angle.
- When selecting fan mode, the air conditioner will only blow fan, no cooling and no heating. All indicators are OFF. Operation indicator is ON. Press "FAN" button to adjust fan speed. Press " [风扇] " button to adjust fan blowing angle.
- When selecting heating mode, the air conditioner operates under heat mode. Press "+" or "-" button to adjust set temperature. Press "FAN" button to adjust fan speed. Press " [风扇] " button to adjust fan blowing angle. (Cooling only unit won’t receive heating mode signal. If setting heat mode with remote controller, press ON/OFF button can’t start up the unit).

**Note:**
- For preventing cold air, after starting up heating mode, indoor unit will delay 1~5 minutes to blow air (actual delay time is depend on indoor ambient temperature).
- Set temperature range from remote controller: 16~30℃; Fan speed: auto, low speed, medium speed, high speed.
Floor Ceiling Type Unit

3  +/- button

- Press "+" or "-" button once increase or decrease set temperature 1°C. Holding "+" or "-" button, 2s later, set temperature on remote controller will change quickly. On releasing button after setting is finished, temperature indicator on indoor unit will change accordingly. (Temperature can’t be adjusted under auto mode)
- When setting TIMER ON, TIMER OFF or CLOCK, press "+" or "-" button to adjust time. (Refer to CLOCK, TIMER ON, TIMER OFF buttons)

4  FAN button

Pressing this button can set fan speed circularly as: auto (AUTO), low( ), medium ( ), high( ).

Auto ——>

Note:
- Under AUTO Speed, IDU fan motor will adjust the fan speed (high, medium or low speed) according to ambient temperature.
- Fan speed under dry mode is low speed.

5  I FEEL button

Press this button to start I FEEL function and ".: " will be displayed on the remote controller. After this function is set, the remote controller will send the detected ambient temperature to the controller and the unit will automatically adjust the indoor temperature according to the detected temperature. Press this button again to close I FEEL function and ".: " will disappear.
- Please put the remote controller near user when this function is set. Do not put the remote controller near the object of high temperature or low temperature in order to avoid detecting inaccurate ambient temperature.
- When I FEEL function is turned on, the remote controller should be put within the area where indoor unit can receive the signal sent by the remote controller.

6  button

Press this button to set HEALTH function ON or OFF. After the unit is turned on, it defaults to HEALTH function ON.
- This function is applicable to partial of models.

7  button

Press this button to select AIR function ON or OFF. (Only available for some models)
Press this button to set clock time. "     " icon on remote controller will blink. Press "+
 or "-" button within 5s to set clock time. Each pressing of "+" or "-" button, clock time will increase or decrease 1 minute. If hold "+" or "-" button, 2s later, time will change quickly. Release this button when reaching your required time. Press "CLOCK" button to confirm the time. "     " icon stops blinking.

Note:
● Clock time adopts 24-hour mode.
● The interval between two operation can’t exceeds 5s. Otherwise, remote controller will quit setting status. Operation for TIMER ON/TIMER OFF is the same.

Press this button can select up&down swing angle. Fan blow angle can be selected circularly as below:

- When selecting "     ", air conditioner is blowing fan automatically. Horizontal louver will automatically swing up & down at maximum angle.
- When selecting "     ", air conditioner is blowing fan at fixed position. Horizontal louver will stop at the fixed position.
- When selecting "     ", air conditioner is blowing fan at fixed angle. Horizontal louver will send air at the fixed angle.
- Hold "     "button above 2s to set your required swing angle. When reaching your required angle, release the button.

Note:
● "     " may not be available. When air conditioner receives this signal, the air conditioner will blow fan automatically.

Press this button to set clock time. "     " icon on remote controller will blink. Press "+
 or "-" button within 5s to set clock time. Each pressing of "+" or "-" button, clock time will increase or decrease 1 minute. If hold "+" or "-" button, 2s later, time will change quickly. Release this button when reaching your required time. Press "CLOCK" button to confirm the time. "     " icon stops blinking.

Note:
● Clock time adopts 24-hour mode.
● The interval between two operation can’t exceeds 5s. Otherwise, remote controller will quit setting status. Operation for TIMER ON/TIMER OFF is the same.

"TIMER ON" button can set the time for timer on. After pressing this button, "     " icon disappears and the word "ON" on remote controller blinks. Press "+
 or "-" button to adjust TIMER ON setting. After each pressing "+" or "-" button, TIMER ON setting will increase or decrease 1min. Hold "+" or "-" button, 2s later, the time will change quickly until reaching your required time. Press "TIMER ON" to confirm it. The word "ON" will stop blinking. "     " icon resumes displaying. Cancel TIMER ON: Under the condition that TIMER ON is
started up, press "TIMER ON" button to cancel it.

● TIMER OFF button
"TIMER OFF" button can set the time for timer off. After pressing this button, "⏰" icon disappears and the word "OFF" on remote controller blinks. Press "+" or "-" button to adjust TIMER OFF setting. After each pressing "+" or "-" button, TIMER OFF setting will increase or decrease 1 min. Hold "+" or "-" button, 2s later, the time will change quickly until reaching your required time. Press "TIMER OFF" word "OFF" will stop blinking. "⏰" icon resumes displaying. Cancel TIMER OFF. Under the condition that TIMER OFF is started up, press "TIMER OFF" button to cancel it.

**Note:**
- Under on and off status, you can set TIMER OFF or TIMER ON simultaneously.
- Before setting TIMER ON or TIMER OFF, please adjust the clock time.
- After starting up TIMER ON or TIMER OFF, set the constant circulating valid. After that, air conditioner will be turned on or turned off according to setting time. ON/OFF button has no effect on setting. If you don’t need this function, please use remote controller to cancel it.

11 X-FAN button

Press this button under cool and dry mode to start up x-fan function, and "🌀" icon on remote controller will be displayed. Press this button again to cancel x-fan function, and "🌀" icon will disappear.

**Note:**
- When x-fan function is on, if the air conditioner is turned off, indoor fan will still operate at low speed for a while to blow the residual water inside the air duct.
- During x-fan operation, press X-FAN button to turn off x-fan function. Indoor fan will stop operation immediately.

12 TEMP button

By pressing this button, you can see indoor set temperature, indoor ambient temperature or outdoor ambient temperature on indoor unit’s display. The setting on remote controller is selected circularly as below:

- When selecting "🌡️" or no display with remote controller, temperature indicator on indoor unit displays set temperature.
- When selecting "🌡️" with remote controller, temperature indicator on indoor unit displays indoor ambient temperature.
3.4 Function introduction for combination buttons

**Child lock function**

Press "+" and "-" simultaneously to turn on or turn off child lock function. When child lock function is on, "纪律" icon is displayed on remote controller. If you operate the remote controller, the "纪律" icon will blink three times without sending signal to the unit.

**Temperature display switchover function**

Under OFF status, press "-" and "MODE" buttons simultaneously to switch temperature display between ℃ and ℉.
3.5 Operation guide

1. After putting through the power, press "ON/OFF" button on remote controller to turn on the air conditioner.

2. Press "MODE" button to select your required mode: AUTO, COOL, DRY, FAN, HEAT.

3. Press "+" or "-" button to set your required temperature. (Temperature can’t be adjusted under auto mode).

4. Press "FAN" button to set your required fan speed: auto, low, medium and high speed.

5. Press "📍" button to select fan blowing angle.

3.6 Replacement of batteries in remote controller

1. Press the back side of remote controller marked with "★", as shown in the fig, and then push out the cover of battery box along the arrow direction.

2. Replace two 7# (AAA 1.5V) dry batteries, and make sure the position of "+" polar and "-" polar are correct.

3. Reinstall the cover of battery box.

NOTICE

- During operation, point the remote control signal sender at the receiving window on indoor unit.
- The distance between signal sender and receiving window should be no more than 8m, and there should be no obstacles between them.
- Signal may be interfered easily in the room where there is fluorescent lamp or wireless telephone; remote controller should be close to indoor unit during operation.
- Replace new batteries of the same model when replacement is required.
- When you don’t use remote controller for a long time, please take out the batteries.
- If the display on remote controller is fuzzy or there’s no display, please replace batteries.
4 Preparative for Installation

4.1 Standard Accessory Parts

The standard accessory parts listed below are furnished and should be used as required.

<table>
<thead>
<tr>
<th>No.</th>
<th>Name</th>
<th>Appearance</th>
<th>Q'ty</th>
<th>Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Nut with Washer</td>
<td></td>
<td>8</td>
<td>To fix the hook on the cabinet of the unit.</td>
</tr>
<tr>
<td>2</td>
<td>Wireless Controller + Battery</td>
<td></td>
<td>1+2</td>
<td>To control the indoor unit</td>
</tr>
<tr>
<td>3</td>
<td>Insulation</td>
<td></td>
<td>1</td>
<td>To insulate the gas pipe</td>
</tr>
<tr>
<td>4</td>
<td>Insulation</td>
<td></td>
<td>1</td>
<td>To insulate the liquid pipe</td>
</tr>
<tr>
<td>5</td>
<td>Installation Paperboard</td>
<td></td>
<td>2</td>
<td>To insulate the drain pipe</td>
</tr>
<tr>
<td>6</td>
<td>Fastener</td>
<td></td>
<td>4</td>
<td>To fasten the sponge</td>
</tr>
<tr>
<td>7</td>
<td>Nut</td>
<td></td>
<td>1</td>
<td>To connect gas pipe</td>
</tr>
<tr>
<td>8</td>
<td>Nut</td>
<td></td>
<td>1</td>
<td>To connect liquid pipe</td>
</tr>
</tbody>
</table>

4.2 Selection of the Installation Location

⚠️ WARNING!

The unit must be installed where strong enough to withstand the weight of the unit and fixed securely otherwise the unit would topple or fall off.

⚠️ CAUTION!

①. Do not install where there is a danger of combustible gas leakage.
②. Do not install the unit near heat source, steam, or flammable gas.
③. Children under 10 years old must be supervised not to operate the unit.

Decide the installation location with the customer as follows:
4.2.1 Indoor Unit

(1). Install the unit at a place where is strong enough to withstand the weight of the unit.

(2). The air inlet and outlet of the unit should never be clogged so that the airflow can reach every corner of the room.

(3). Leave service space around the unit as required in Fig. 2

(4). Install the unit where the drain pipe can be easily installed.

(5). The space from the unit to the ceiling should be kept as much as possible so as for more convenient service.

4.3 Connection Pipe Requirement

<table>
<thead>
<tr>
<th>CAUTION!</th>
</tr>
</thead>
<tbody>
<tr>
<td>The maximum length of the connection pipe is listed in the Table below. Do not place the units between which the distance exceeds the maximum length of the connection pipe.</td>
</tr>
</tbody>
</table>
Table 2

<table>
<thead>
<tr>
<th>Model</th>
<th>Size of Fitting Pipe(Inch)</th>
<th>Max. Pipe Length (m)</th>
<th>Max. Height Difference between Indoor Unit and Outdoor Unit (m)</th>
<th>Indoor unit Drainage pipe(Outer Diameter × wall thickness) (mm)</th>
</tr>
</thead>
<tbody>
<tr>
<td>GTH(09)CA-K6DNA1A/I</td>
<td>1/4 3/8</td>
<td>20</td>
<td>10</td>
<td>Φ17×1.75</td>
</tr>
<tr>
<td>GTH(12)CA-K6DNA1A/I</td>
<td>1/4 1/2</td>
<td>20</td>
<td>10</td>
<td>Φ17×1.75</td>
</tr>
<tr>
<td>GTH(18)CA-K6DNA1A/I</td>
<td>1/4 1/2</td>
<td>20</td>
<td>10</td>
<td>Φ17×1.75</td>
</tr>
<tr>
<td>GTH(24)CB-K6DNA2A/I</td>
<td>3/8 5/8</td>
<td>20</td>
<td>10</td>
<td>Φ17×1.75</td>
</tr>
</tbody>
</table>

(1). The connecting pipe should be thermally insulated properly.
(2). The pipe wall thickness shall be 0.5-1.0 mm and the pipe wall shall be able to withstand the pressure of 6.0 MPa. The longer the connecting pipe, the lower the cooling and heating effect performs.
(3). The pipe wall thickness shall be 0.5-1.0mm and the pipe wall shall be able to withstand the pressure of 6.0 MPa. The longer the connecting pipe, the lower the cooling and heating effect performs.

4.4 Electrical Requirement

Electric Wire Size and Fuse Capacity.

Table 3

<table>
<thead>
<tr>
<th>Indoor Units</th>
<th>Power Supply</th>
<th>Fuse Capacity</th>
<th>Min. Power Supply Cord</th>
</tr>
</thead>
<tbody>
<tr>
<td>9~24k</td>
<td>220-240V~50Hz</td>
<td>5</td>
<td>0.75</td>
</tr>
</tbody>
</table>

Notes:
①. The fuse is located on the main board.
②. Install the disconnect device with a contact gap of at least 3 mm in all poles nearby the units (Both indoor unit and outdoor unit). The appliance must be positioned so that the plug is accessible.
③. The specifications of the power cable listed in the Table above are determined based on the maximum power (maximum amps) of the unit.
④. The specifications of the power cable listed in the Table above are applied to the conduit-guarded multi-wire copper cable (like, YJV copper cable, consisting of PE insulated wires and a PVC cable jacket) used at 40°C and resistible to 90°C(see IEC 60364-5-52). If the working condition changes, they should be modified according to the related national standard.
5 Installation of the Unit
5.1 Installation of the Indoor Unit
5.1.1 Indoor unit dimension

<table>
<thead>
<tr>
<th>WARNING !</th>
</tr>
</thead>
<tbody>
<tr>
<td>１．Install the indoor unit in a location which can withstand a load of at least five times the weight of the main unit and which will not amplify sound or vibration.</td>
</tr>
<tr>
<td>②．If the installation location is not strong enough, the indoor unit may fall and cause injuries.</td>
</tr>
<tr>
<td>③．If the job is done with the panel frame only, there is a risk that the unit will come loose. Please take care.</td>
</tr>
</tbody>
</table>

Fig. 3
5.1.2 Preparation for Installing the Indoor Unit

(1). Open the air inlet grille and the screw cover, and remove the screws.

(2). Release the claws in the 3 places indicated.

(3). Release the center hook and remove the front panel.

(4). Release the claws in the 2 or 3 places indicated and remove the electric component cover.

5.1.3 Indoor Unit Installation

(1). Determine the location of the hanger through the paper template, and then remove the paper template.

(2). Insert the anchor bolts into the drilled holes, and drive the pins completely into the anchor bolts with a hammer.

(3). Remove the right and left side panels.

(4). Put the hanger bolt into the clasp of the indoor unit and tighten screws on the hanger to prevent the indoor unit from moving.

<table>
<thead>
<tr>
<th>Model</th>
<th>A</th>
<th>B</th>
<th>C</th>
<th>D</th>
<th>H</th>
</tr>
</thead>
<tbody>
<tr>
<td>GTH(09)CA-K6DNA1A/I</td>
<td>870</td>
<td>235</td>
<td>812</td>
<td>318</td>
<td>665</td>
</tr>
<tr>
<td>GTH(12)CA-K6DNA1A/I</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>GTH(18)CA-K6DNA1A/I</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>GTH(24)CB-K6DNA2A/I</td>
<td>1200</td>
<td>235</td>
<td>1142</td>
<td>318</td>
<td>665</td>
</tr>
</tbody>
</table>
(5). Adjust the height of the unit to make the drain pipe slant slightly downward so that the drainage will become much smoother.

◆ Floor type

![Floor type diagram](image)

Fig. 5

◆ Ceiling type

![Ceiling type diagram](image)

Fig. 6

(6). Reinstall and tighten the right and left side panel.
5.1.4 Leveling

The water level test must be done after installing the indoor unit to make the unit is horizontal, as shown below.

![Horizontal tester](image)

Fig. 7

5.2 Installation of the Connection Pipe

5.2.1 Flare Processing

1. Cut the connection pipe with the pipe cutter and remove the burrs.
2. Hold the pipe downward to prevent cuttings from entering the pipe.
3. Remove the flare nuts at the stop valve of the outdoor unit and inside the accessory bag of the indoor unit, then insert them to the connection pipe, after that, flare the connection pipe with a flaring tool.
4. Check if the flare part is spread evenly and there are no cracks (see Fig. 8).

![Flare processing](image)

Fig. 8
5.2.2 Bending Pipes

(1). The pipes are shaped by your hands. Be careful not to collapse them.

![Extend the pipe by unwinding it](image)

Fig. 9

(2). Do not bend the pipes in an angle more than 90°.

(3). When pipes are repeatedly bent or stretched, the material will harden, making it difficult to bend or stretch them any more. Do not bend or stretch the pipes more than three times.

(4). When bending the pipe, do not bend it as is. The pipe will be collapsed. In this case, cut the heat insulating pipe with a sharp cutter as shown in Fig. 10, and bend it after exposing the pipe. After bending the pipe as you want, be sure to put the heat insulating pipe back on the pipe, and secure it with tape.

![Fig. 10](image)

**CAUTION!**

①. To prevent breaking of the pipe, avoid sharp bends. Bend the pipe with a radius of curvature of 150 mm or over.

②. If the pipe is bent repeatedly at the same place, it will break.
5.2.3 Connecting the Pipe at the Indoor Unit Side

Detach the caps and plugs from the pipes.

<table>
<thead>
<tr>
<th>CAUTION!</th>
</tr>
</thead>
<tbody>
<tr>
<td>①. Be sure to apply the pipe against the port on the indoor unit correctly. If the centering is improper, the flare nut cannot be tightened smoothly. If the flare nut is forced to turn, the threads will be damaged.</td>
</tr>
<tr>
<td>②. Do not remove the flare nut until the connection pipe is to be connected so as to prevent dust and impurities from coming into the pipe system.</td>
</tr>
</tbody>
</table>

When connecting the pipe to the unit or removing it from the unit, please do use both the spanner and the torque wrench. (Fig. 11)

When connecting, smear both inside and outside of the flare nut with refrigeration oil, screw it hand tight and then tighten it with the spanner.

Refer to Table 7 to check if the wrench has been tightened properly (too tight would mangle the nut and lead to leakage).

Examine the connection pipe to see if it leaks, then take the treatment of heat insulation, as shown in the Fig. 12.

Use the medium-sized sponge to insulate the coupler of the gas pipe.

![Fig. 11](image1)

![Fig. 12](image2)

Table 5 Flare nut tightening torque
### Pipe Diameter vs. Tightening Torque

<table>
<thead>
<tr>
<th>Pipe Diameter</th>
<th>Tightening Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1/4” (Inch)</td>
<td>15-30 (N·m)</td>
</tr>
<tr>
<td>3/8” (Inch)</td>
<td>35-40 (N·m)</td>
</tr>
<tr>
<td>1/2” (Inch)</td>
<td>45-50 (N·m)</td>
</tr>
<tr>
<td>5/8” (Inch)</td>
<td>60-65 (N·m)</td>
</tr>
<tr>
<td>3/4” (Inch)</td>
<td>70-75 (N·m)</td>
</tr>
<tr>
<td>7/8” (Inch)</td>
<td>80-85 (N·m)</td>
</tr>
</tbody>
</table>

**CAUTION!**

Be sure to connect the gas pipe after connecting the liquid pipe completely.

### 5.2.4 Connecting the Pipe at the Outdoor Side Unit

Tighten the flare nut of the connection pipe at the outdoor unit valve connector. The tightening method is the same as that as at the indoor side.

![Fig. 13](image)

### 5.2.5 Checking the Pipe Connections for Gas Leaking

For both indoor and outdoor unit side, check the joints for gas leaking by the use of a gas leakage detector without fail when the pipes are connected.

### 5.2.6 Heat Insulation on the Pipe Joints (Indoor Side Only)

Stick coupler heat insulation (large and small) to the place where connecting pipes.

![Fig. 14](image)
5.2.7 Liquid Pipe and Drain Pipe

(1). If the outdoor unit is installed lower than the indoor unit. (See Fig. 15)
1). A drain pipe should be above ground and the end of the pipe does not dip into water. All pipes must be restrained to the wall by saddles.
2). Taping pipes must be done from bottom to top.
3). All pipes are bound together by tape and restrained to wall by saddles.

(2). If the outdoor unit is installed higher than the indoor unit.
1). Taping should be done from lower to the upper part.
2). All pipes are bound and taped together and also should be trapped to prevent water from returning to the room (See Fig. 16)
3). Restraint all pipes to the wall with saddles.

5.3 Vacuum and Gas Leakage Inspection

⚠️ CAUTION!
Do not purge the air with refrigerants but use a vacuum pump to vacuum the installation! There is no extra refrigerant in the outdoor unit for air purging!
5.3.1 Vacuum

(1). Remove the caps of the liquid valve, gas valve and also the service port.

(2). Connect the hose at the low pressure side of the manifold valve assembly to the service port of the unit’s gas valve, and meanwhile the gas and liquid valves should be kept closed in case of refrigerant leak.

(3). Connect the hose used for evacuation to the vacuum pump.

(4). Open the switch at the lower pressure side of the manifold valve assembly and start the vacuum pump. Meanwhile, the switch at the high pressure side of the manifold valve assembly should be kept closed, otherwise evacuation would fail.

(5). The evacuation duration depends on the unit’s capacity, generally, 20 minutes for the 9k/12k/18k units, 30 minutes for the 24k units. And verify if the pressure gauge at the low pressure side of the manifold valve assembly reads -1.0Mp (-75cmHg), if not, it indicates there is leak somewhere. Then, close the switch fully and then stop the vacuum pump.

(6). Wait for some time to see if the system pressure can remain unchanged, 5 minutes for the 9k/12k/18k/24k units. During this time, the reading of the pressure gauge at the low pressure side can not be larger than 0.005Mp (0.38cmHg).

(7). Slightly open the liquid valve and let some refrigerant go to the connection pipe to balance the pressure inside and outside of the connection pipe, so that air will not come into the connection pipe when removing the hose. Note that the gas and liquid valve can be opened fully only after the manifold valve assembly is removed.

(8). Place back the caps of the liquid valve, gas valve and also the service port.
Note: For the large-sized unit, it has the service port for both the gas valve and the liquid valve. During evacuation, it is available to connect two hoses of the manifold valve assembly to two service ports to quicken the evacuating speed.

5.4 Installation of the Drain Pipe

5.4.1 Precautions When Doing the Piping Work

<table>
<thead>
<tr>
<th>CAUTION!</th>
</tr>
</thead>
<tbody>
<tr>
<td>Install the drain hose in accordance with the instructions in this installation manual and keep the area warm enough to prevent condensation. Problems with the piping may lead to water leaks.</td>
</tr>
</tbody>
</table>
(1). Keep piping as short as possible and slope it downwards at a gradient of at least 1/100 so that air may not remain trapped inside the pipe.

(2). Keep pipe size equal to or greater than that of the connecting pipe.

(3). Install the drain piping as shown and take measures against condensation. Improperly rigged piping could lead to leaks and eventually wet furniture and belongings.

Fig. 19

(4). Connect the drain hose.(Fig. 20)

Fig. 20

5.4.2 Installing the Drain Pipes

(1). For determining the position of the drain hose, perform the following procedures.

(2). Insert the drain pipe to the drain outlet of the unit and then tighten the clamp securely with tape. (Fig. 21)

(3). Connect the extension drain pipe to the drain pipe and then tighten the clamp with tape.
Tighten the clamp until the screw head is less than 4 mm from the hose. (Fig. 22)
①- Metal clamp ②- Drain hose ③- Grey tape

Insulate the pipe clamp and the drain hose using heat insulation sponge. (Fig. 23)
①- Metal clamp ②- Insulation sponge

1. When drain hose requires extension, obtain an extension hose commercially available.
2. After connecting the local drain hose, tape the slits of the heat insulation tube.
3. Connect the drain hose to the local drain pipe. Position the inner connecting wire in the same direction as the piping.

5.4.3 Connecting the Drain Hose

1. Connect the extension auxiliary pipe to the local piping.
2. Prepare the local piping at the connection point for the drain pipe, as shown in the installation drawings.

Note: Be sure to place the drain hose as shown in the diagram below, in a downward sloping direction.
5.4.4 Testing of Drain Piping

(1). After piping work is finished, check if drainage flows smoothly.
(2). As shown in the Figure, pour water into the drain pan from the right side to check that water flows smoothly from the drain hose.

5.5 Electrical Wiring

5.5.1 Wiring Precautions

<table>
<thead>
<tr>
<th>WARNING!</th>
</tr>
</thead>
<tbody>
<tr>
<td>①. Before obtaining access to terminals, all supply circuits must be disconnected.</td>
</tr>
<tr>
<td>②. The rated voltage of the unit is as shown as Table 3</td>
</tr>
<tr>
<td>③. Before turning on, verify that the voltage is within the 185<del>264V range (for single phrase unit) or 342</del>457V range (for three-phrase unit).</td>
</tr>
<tr>
<td>④. Always use a special branch circuit and install a special receptacle to supply power to the air conditioner.</td>
</tr>
</tbody>
</table>
5.5.2 Electrical Wiring

(1). For solid core wiring (Fig. 26)

1). Cut the wire end with a wire cutter or wire-cutting pliers, then strip the insulation about 25 mm (15/16”).

2). Using a screwdriver, remove the terminal screw(s) on the terminal board.

3). Using pliers, bend the solid wire to form a loop suitable for the terminal screw.

4). Shape the loop wire properly, place it on the terminal board and tighten securely with the terminal screw using a screwdriver.

(2). For strand wiring (Fig. 26)

1). Cut the wire end with a wire cutter or wire-cutting pliers, then strip the insulation about 10 mm (3/8”).

2). Using a screwdriver, remove the terminal screw(s) on the terminal board.

3). Using a round terminal fastener or pliers, securely clamp a round terminal to each stripped wire end.

4). Position the round terminal wire, and replace and tighten the terminal screw with a screwdriver. (Fig. 27)
(3). How to fix connection cord and power cord by cord clamp

After passing the connection cord fasten it with the cord clamp. (Fig. 28)

<table>
<thead>
<tr>
<th>WARNING!</th>
</tr>
</thead>
<tbody>
<tr>
<td>①. Before starting work, check that power is not being supplied to the indoor unit and outdoor unit.</td>
</tr>
<tr>
<td>②. Match the terminal block numbers and connection cord colors with those of the indoor unit side.</td>
</tr>
<tr>
<td>③. Erroneous wiring may cause burning of the electric parts.</td>
</tr>
<tr>
<td>④. Connect the connection cords firmly to the terminal block. Imperfect installation may cause a fire.</td>
</tr>
<tr>
<td>⑤. Always fasten the outside covering of the connection cord with cord clamps. (If the insulator is not clamped, electric leakage may occur.)</td>
</tr>
<tr>
<td>⑥. Always connect the ground wire.</td>
</tr>
</tbody>
</table>
(4). Electric wiring between the indoor and outdoor units

Single-phase units (9~24k)

![Diagram of electric wiring between indoor and outdoor units]

- N(1)
- 2: blue
- 3: black
- brown
- yellow-green
(5). Electric wiring of indoor unit side
Remove the left cover plate and the electric box cover then insert the end of the communication cord and the power cable into the terminal board.

![Electric box cover](image)

![Left side panel](image)

**Fig. 30**

<table>
<thead>
<tr>
<th>CAUTION!</th>
</tr>
</thead>
<tbody>
<tr>
<td>₁.</td>
</tr>
<tr>
<td>₂.</td>
</tr>
<tr>
<td>₃.</td>
</tr>
<tr>
<td>₄.</td>
</tr>
<tr>
<td>₅.</td>
</tr>
</tbody>
</table>

6 Installation of Controllers

Refer to the Installation Manual of the controller for more details.
7 Test Running

7.1 Trial Operation and Testing

(1) The meaning of error codes as shown below:

<table>
<thead>
<tr>
<th>Number</th>
<th>Error code</th>
<th>Error</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>E1</td>
<td>Compressor high pressure protection</td>
</tr>
<tr>
<td>2</td>
<td>E2</td>
<td>Indoor anti-freeze protection</td>
</tr>
<tr>
<td>3</td>
<td>E3</td>
<td>Compressor low pressure protection, refrigerant lack protection and refrigerant collecting mode</td>
</tr>
<tr>
<td>4</td>
<td>E4</td>
<td>Compressor high discharge temperature protection</td>
</tr>
<tr>
<td>5</td>
<td>E5</td>
<td>AC over-current protection</td>
</tr>
<tr>
<td>6</td>
<td>E6</td>
<td>Communication error</td>
</tr>
<tr>
<td>7</td>
<td>E7</td>
<td>Mode conflict</td>
</tr>
<tr>
<td>8</td>
<td>E8</td>
<td>Anti-high temperature protection</td>
</tr>
<tr>
<td>9</td>
<td>F1</td>
<td>Indoor ambient temperature sensor is open/short circuited</td>
</tr>
<tr>
<td>10</td>
<td>F2</td>
<td>Indoor evaporator temperature sensor is open/short circuited</td>
</tr>
<tr>
<td>11</td>
<td>F3</td>
<td>Outdoor ambient temperature sensor is open/short circuited</td>
</tr>
<tr>
<td>12</td>
<td>F4</td>
<td>Outdoor condenser temperature sensor is open/short circuited</td>
</tr>
<tr>
<td>13</td>
<td>F5</td>
<td>Outdoor discharge temperature sensor is open/short circuited</td>
</tr>
<tr>
<td>14</td>
<td>C5</td>
<td>Jumper cap malfunction protection</td>
</tr>
<tr>
<td>15</td>
<td>EE</td>
<td>Loading EEPROM malfunction</td>
</tr>
</tbody>
</table>

Note: If there’re other error codes, please contact qualified professionals for service. When the unit is connected with the wired controller, the error code will be simultaneously shown on it.

(2) Instructions to the Error Indicating Lamps on the Panel of the Floor Ceiling Type Unit.

Fig. 31
States of the Indicating Lamps:

1. Indicating Lamp of “POWER”:
   The indicating lamp will shine when power on, while it will go out when power off.

2. Indicating Lamp of “COOL”:
   The indicating lamp will shine when “COOL” is activated, while it will go out when “COOL” is deactivated.

3. Indicating Lamp of “HEAT”:
   The indicating lamp will shine when “HEAT” is activated, while it will go out when “HEAT” is deactivated.

4. Indicating Lamp of “TIMER”:
   Timer indicator on indoor unit will be on when timer ON is set under off status and timer OFF is set under on status.

NOTE:
(1) If the light of indoor unit is turned off, when operating the remote controller to send command, the display will be on for 3s and then off.
(2) When the wired controller is connected, the indoor unit display is invalid and the unit won’t receive the remote control command.
8 Troubleshooting and Maintenance

8.1 Troubleshooting

If your air-conditioning unit suffers from abnormal operation or failure, please first check the following points before repair:

<table>
<thead>
<tr>
<th>Table 9</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Failure</strong></td>
</tr>
</tbody>
</table>
| The unit cannot be started. | ①. The power supply is not connected.  
②. Electrical leakage of air-conditioning unit causes tripping of the leakage switch.  
③. The operating keys are locked.  
④. The control loop has failure. |
| The unit operates for a while and then stops. | ①. There is obstacle in front of the condenser.  
②. The control loop is abnormal.  
③. Cooling operation is selected when the outdoor ambient temperature is above 46°C. |
| Poor cooling effect. | ①. The air filter is dirty or blocked.  
②. There is heat source or too many people inside the room.  
③. The door or window is open.  
④. There is obstacle at the air intake or outlet.  
⑤. The set temperature is too high.  
⑥. There is refrigerant leakage.  
⑦. The performance of room temperature sensor becomes worse |
| Poor heating effect | ①. The air filter is dirty or blocked.  
②. The door or window is not firmly closed.  
③. The set room temperature is too low.  
④. There is refrigerant leakage.  
⑤. The outdoor ambient temperature is lower than -5°C.  
⑥. Control loop is abnormal. |

**Note:** After carrying out the check of the above items and taking relevant measures to solve the problems found but the air-conditioning unit still does not function well, please stop the operation of the unit immediately and contact the local service agency designated. Only ask professional serviceman to check and repair the unit.
## 8.2 Routine Maintenance

### WARNING!

1. Do turn off the unit and cut off the main power supply when cleaning the air conditioner, otherwise electric shock may happen.

2. Do not make the air conditioner wet or electric shock may be lead; Ensure that the air conditioner will not be cleaned by water rinsing under any circumstance.

3. Volatile liquid like thinner or gasoline would damage the appearance of air conditioner. (So, only soft dry cloth and wet cloth moistened by neutral cleaning fluid could be used to clean the surface panel of air conditioner.)

### Disassembly method of filter screen and electric box cover

1. Open the air inlet grille
   1. Firstly unfix two buckles on the grille as shown on the picture.
   2. Remove the screws under the buckles by a screwdriver and then open the inlet grille.

2. Clean the filter screen
   Clean the filter screen by a vacuum cleaner or wash it by flashing water. If the oil stain on the filter can not be removed or cleaned up, wash it by warm water meld with the detergent. Dry the filter in the shadow. **Note:** Never use hot water over 45℃ in case of color fading or turning yellow. Never dry it by fire so as to prevent the filter caught fire or deformation.

3. Disassemble the left and right side board
   1. After the grille is removed, use a screwdriver to remove the screws shown on the picture.
   2. Push the side plate as per the arrowed direction and take it down.

4. Disassemble the right side board

   ![Disassembly method of right side board Step 3](image-url)
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